

Getting the Most from Your PTT

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We are proud to provide state of the art satellite transmitters to our customers, and strive to give the best service we can. Ultimately, your success is our success. However to obtain the best possible results, it is important to avoid some common pitfalls. We will walk through the steps customers should take to get the most from their PTT. Clear communication, from first contact to after deployment of the PTT, is vital. Our online production form is designed to elicit the information we need to build the PTT exactly to the customer's specifications. Following the instructions in our user manual is critical: the user manual describes proper testing, storage and return procedures and provides guidance in downloading and decoding data. Users should review their incoming data promptly, and alert us to any questions or concerns they have as soon as possible. In reviewing some simple "do's and don'ts", we hope to make it easier for you to take full advantage of the PTT's capabilities.